

SGS CONSULTANTS CONNECT

SGS UNITED KINGDOM NEWSLETTER

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EDITORIAL

Welcome to your first Consultants Connect newsletter. As a member of Consultants Connect you have access to our professionals and the latest exclusive SGS UK news to keep you up-to-date.

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CONSULTANTS CONNECT EXCLUSIVE INFORMATION

EU TIMBER REGULATIONS – WHAT YOU NEED TO KNOW

Do any of your clients import paper or wood-based products? If so, they will need to know about the latest EU Timber Regulations which came into effect in March 2013. The core of the 'due diligence' notion is that operators undertake a risk management exercise so as to minimise the risk of placing illegally harvested timber, or timber products containing illegally harvested timber, on the EU market.

The three key elements of the "due diligence system" are:

- Information: Any operator/ client importing paper or wood based product must have access to information describing the timber and timber products, country of harvest, species, quantity, details of the supplier and information on compliance with national legislation
- Risk assessment: The client should assess the risk of illegal timber in his supply chain, based on the information identified above and taking into account criteria set out in the regulation
- Risk mitigation: When the assessment shows that there is a risk of illegal timber in the supply chain that risk can be mitigated by requiring additional information and verification from the supplier



To help clients with these regulations SGS can now offer assistance with the following:

- New regulatory obligations on how to implement a due diligence system that can be used to father information about the origin of the product being supplied
- Assessments of the risk of that product originating from an illegal source
- Mitigation of the risk of illegally harvested timber from entering the supply chain

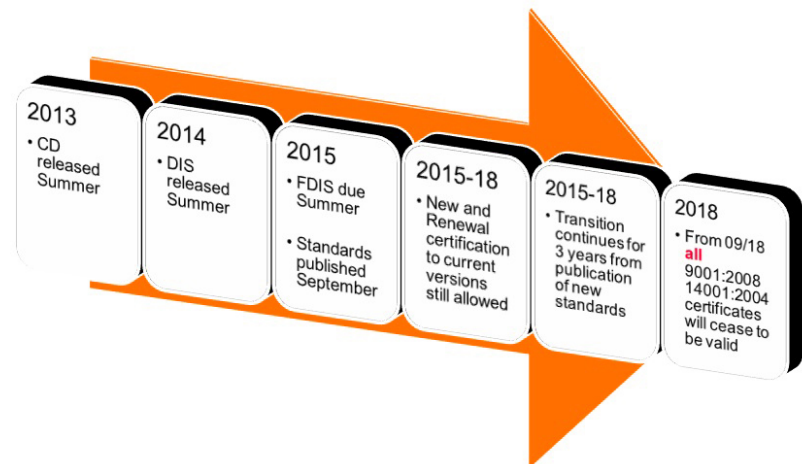
Learn about the regulations through the [SGS awareness course](#). ▶

For further information, contact Charles Townsend
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07557 284296

To learn more about EUTR, go to www.sgs.co.uk/eutr. ▶

HELP TRANSITIONING TO NEW STANDARDS FOR ISO 9001 AND 14001

ISO 9001 and ISO 14001 will change with the release of the new standards later this year. Get your clients up to speed with information from our [complimentary leaflet](#).



TIPS ON WHAT'S CHANGING:

- A focus on both internal and external stakeholders as well as introducing risk-based thinking to quality management systems (QMS)
- A more strategic approach to environmental management for ISO 14001:2015

CHANGES TO STRUCTURE AND TERMINOLOGY

The structure and terminology changes within both standards include the incorporation of Annex SL framework – the expected format for all new and revised management systems standards. There are also key changes to terminology, for example:

ISO 9001:2008 → ISO 9001:2015 (DIS version)

'Supplier'	→	'External provider'
'Products'	→	'Products and services'
'Documentation' and 'Records'	→	'Documented information'
'Work environment'	→	'Environment for the operation of processes'
'Purchased product'	→	'Externally provided products and services'

Andrew Cumberworth, UK Product Manager for ISO 14001, has provided a statement on the latest information regarding the ISO 9001 and ISO 14001 transition process:

“Following the meeting in April the ISO committees responsible for the revision of each standard have confirmed the timescales for release of the Final Draft International Standards (FDIS) and the new version of the standards. The FDIS text will be finalised by the end of May, followed by a brief period a translation to other languages with a expected release date of July 2015. Voting shall then take place between July to September with an expected release of the final publications at the end of September.

What does all this mean for organisations with or seeking Environmental/Quality management systems certification? In summary, this is now getting closer to a confirmation of the emerging changes seen in the committee drafts and DIS; with Annex SL being adopted as the management system framework and new concepts being introduced around context of the organisation, strategic environmental/quality management, leadership, and lifecycle thinking (for environment) as well as enhancements to much of the existing content of the current standards. Here we can take a look at some of these expected changes in more detail:

It is expected that the FDIS will place increased focus on organisations, having to know how the organisation has determined its context and the views of interested parties have been sought out and implemented where relevant. Once the context is established, the management system should appear to be bespoke to that organisation by implementing a series of strategies and plans in order to demonstrate how they will mitigate against the risks or conversely exploit the opportunities.

Changes are expected with regard to demonstration of leadership with top management being fully engaged in the management system, being seen to promote environmental/quality management throughout the organisation and with a reduced capability to delegate responsibility for management of systems

Lifecycle thinking (for environment) will become a key factor of aspects evaluation with expectations being placed on how an organisation procures its goods and service, extends its ability to influence suppliers and minimises its impact with regard to product use and end of life treatment or disposal.

At present SGS can assist organisations by offering services such as needs analysis and training and will keep you up to date as more information becomes available.”

DID YOU ATTEND ONE OF OUR COMPLIMENTARY AUDIT APPROACH SEMINARS IN MARCH?

SGS ran a series of very successful seminars in early March 2015. These were designed to keep our consultants informed on SGS' audit approach to the updated ISO 9001 and ISO 14001 standards.

The seminars were held at venues across the UK, including Camberley, Leeds, Oldbury, Belfast and Bristol, and were attended by management systems consultants in these regions. Lively discussions took place between the consultants and members of our SGS audit team. The feedback we received from these seminars was very positive, and it gave the attendees the opportunity to pose questions directly to the auditors who carry out the audits.



More seminars may be carried out later this year once the final versions of the standards have been released, if you would benefit from attending a seminar please email gb.consultantsconnect@sgs.com for further details.

SGS ACADEMY – NEW COURSES

As members of Consultants Connect, you are also entitled to receive an exclusive 20% discount on training courses provided by the SGS Academy in the UK.

In order to support our clients with the transition process for ISO 9001 and ISO 14001, the SGS Academy has developed five new public courses to aid understanding of the new DIS standards as follows:

- Introduction to ISO DIS 9001:2015 IRCA CPD
- Introduction to ISO DIS 14001:2015 IRCA CPD
- Empowering Leadership in Management Systems & Standards
- ISO 9001:2015 Transition Seminar
- ISO 14001:2015 Transition Seminar



For more information on these courses, contact the Academy on the details below:

t: +44 (0)1276 697 777
e: ukacademy@sgs.com

We will keep you updated on our plans to release full IRCA transition courses in the third quarter of 2015. Once the FDIS versions are published, IRCA will finalise the amendments to the course criteria, exams and transition training specifications which will allow us to support clients further with their transition needs.

CONSULTANTS QUESTIONS – WHAT YOU WANT TO KNOW

Paul Stock, ISO 9001 Product Manager answers one of your questions regarding Quality Manuals and ISO 9001:2015.

QUESTION

"I've been reading the white paper and it looks like the Quality Manual is no longer going to be a requirement of the standard? Is this correct?"

PAUL ANSWERS

"You are correct in that there is no defined requirement to have a quality manual; in fact there are no requirements to have any mandatory procedures either. Throughout various clauses of DIS 9001:2015 there is a requirement to have documented information to support your QMS and to maintain and retain it. Documented information for example, to define, control or support a process will be required to be maintained which could be in the form of procedures, work instructions, process diagrams, etc; and documented information for example, to demonstrate product/service compliance with specifications, purchase orders, calibration certificates, etc will be required to be retained which are records. Each organisation will need to determine the level of documented information needed to ensure control of their QMS. A new specific requirement of 'access' to documented information has been identified which will become an interesting part of a management system as more and more organisations are storing their documented information within the media of the 'Cloud'."

If you have a question about ISO 9001 or ISO 14001 and the transition of the standards, email gb.consultantsconnect@sgs.com and your question could feature in the next Consultants Connect newsletter.

NEWS CENTRE

WELCOME TO THE LATEST NEWS FROM SGS

GIVING BUSINESSES A HEADS UP ON CHANGES TO THE QUALITY MANAGEMENT SYSTEM STANDARD

SGS has released a white paper which aims to provide an insight into the contents of the current draft revision of ISO/DIS 9001, issued in May 2014. This latest draft has four key modifications to ISO 9001:2008, which are around:

- The structure and adoption of Annex SL framework
- The internal and external context of QMS
- A focus on risk management and changes to QMS requirements
- A description and breakdown of each of the clauses in order to help organisations understand the new methodology

To download the full article click [here](#). ▶



ISO/DIS 9001 – WHAT YOU NEED TO KNOW

HELPING YOU TO BETTER UNDERSTAND THE CONTENTS AND POTENTIAL IMPLICATIONS OF THE PROPOSED CHANGES TO QUALITY MANAGEMENT SYSTEM REQUIREMENTS IN ISO/DIS 9001

FEBRUARY 2015

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NEW CSE CASE STUDY AVAILABLE

Harrow Green, a company specialising in business relocations, achieved Customer Service Excellence certification in December 2014. SGS has developed a case study featuring the full story on their certification. To read the case study, click [here](#). ▶

SGS OFFERS PAS 7 HEALTHCHECK FOR FIRE RISKS

SGS has developed a healthcheck to help companies prepare for fire risk. Recent comments from the London Fire Brigade suggest that management failings can increase death rates in major fires and that a review is needed into fire risk management procedures.

PAS 7 was developed to show that a company is taking responsibility for managing fire risks and complying with the law. For more information, go to www.sgs.co.uk/frmhealthcheck. ▶

NEW ISO 50000 FAMILY OF STANDARDS

The International Organization for Standardization has recently released information on a set of complementary standards to work alongside ISO 50001. These are:

1. ISO 50002:2014 Energy audits: Requirements with guidance for use
2. ISO 50003:2014 Energy management systems – Requirements for bodies providing audit and certification of energy management systems
3. ISO 50004: 2014 Energy management systems – Guidance for the implementation, maintenance and improvement of an energy management system
4. ISO 50006: 2014 Energy management systems – Measuring energy performance using energy baselines (EnB) and



- energy performance indicators (EnPI) – General principles and guidance
5. ISO 50015:2014 Energy management systems – Measurement and verification of energy performance of organizations – General principles and guidance

More information will be released on these standards in the near future.

ROCIALLE SA8000 CERTIFICATION

Rociale, the UK market leading supplier of operating theatre procedure packs, medical instruments and devices and medical consumables, has recently achieved certification to SA8000, the social accountability standard.

To read more, click [here](#). ▶

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WHEN YOU NEED TO BE SURE

