

## BE THE BENCHMARK

# PREPARING FOR THE NEW NORMAL: ARE YOU READY?

COVID-19 has created a human and economic crisis at a global level that is already creating long term disruption. No industry is immune.

From short term impacts to major shifts in business operations, the path to economic rehabilitation begins with understanding your current risks and properly planning for future disruptions. At SGS, we have the tools and resources necessary to help you navigate through each of the recovery milestones.

To help organizations navigate these milestones, SGS has developed a suite of recovery service packages. Each package aims to ensure an organization's level of preparedness by helping them resolve current hygiene and safety issues, restart operations and reform their business to meet the requirements of the new normal.

## COVID-19 RECOVERY SERVICES



### RECOVER

**Cleaning and Disinfection  
Verification & Monitoring**

#### SERVICE SCOPE

A comprehensive gap analysis to validate that cleaning and disinfection protocols have been updated to include the outcome of a risk assessment on high touch points, enhanced cleaning and disinfection frequency and the use of appropriate products for each surface.

#### OUTPUTS

- Report detailing the inspection results
- "Disinfection Monitored Cleaning Checked" mark

#### SERVICE BENEFIT

OUR CLEANING AND VERIFICATION SERVICE PROVIDES YOUR CUSTOMERS AND EMPLOYEES WITH PEACE OF MIND, KNOWING WORK AND RETAIL SURFACES ARE PROPERLY SANITIZED.



### RENEW

**Business Restart  
Assessment**

An unbiased assessment focusing on hygiene procedures, social distancing measures and management controls based on the recommendations provided by the World Health Organization.

- Audit report detailing compliant and non-compliant areas
- Non-compliant areas and scored output

OUR BUSINESS RESTART ASSESSMENT ASSURES A SAFE ENVIRONMENT FOR WORKERS, CUSTOMERS AND VISITORS AND GIVES CONFIDENCE THAT FORMAL CONTROLS HAVE BEEN IMPLEMENTED THROUGHOUT THE BUSINESS.



### REINFORCE

**Manufacturing Business  
Continuity Module**

Specifically created for the manufacturing sector, this module ensures businesses are fully prepared to restart production and minimize further disruptions.

- Business continuity audit report
- Non-compliant areas and scored output

OUR MANUFACTURING BUSINESS CONTINUITY MODULE PROVIDES A HOLISTIC ASSESSMENT OF YOUR ORGANIZATION'S READINESS TO RESTART OPERATIONS AFTER COVID-19.



Manufacturing Only

#### IMPACT MANAGEMENT

Addressing current cash flow issues and business disruptions

#### BUSINESS RECOVERY

The ramp-up of business activity and market stability

#### THE NEW NORMAL

Adapting to new regulations and business practices

## RECOVERY MILESTONES