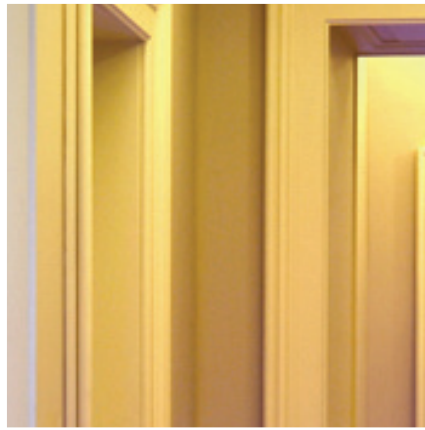
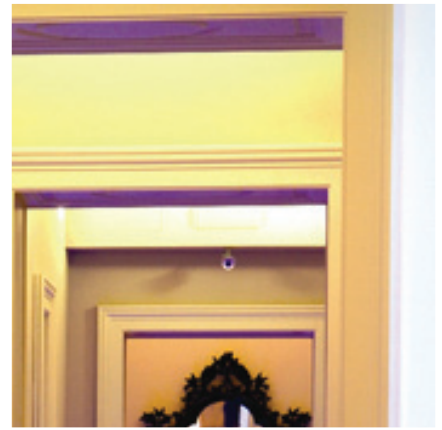




**SAFETY**



**SUSTAINABILITY**



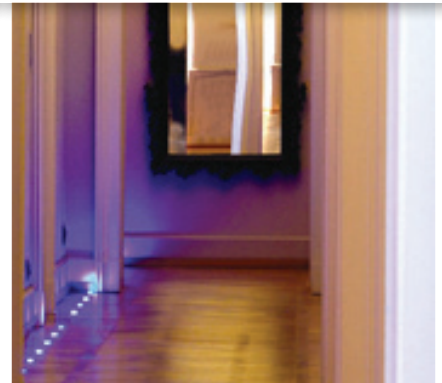
**SERVICE**



**PARTNERSHIP**



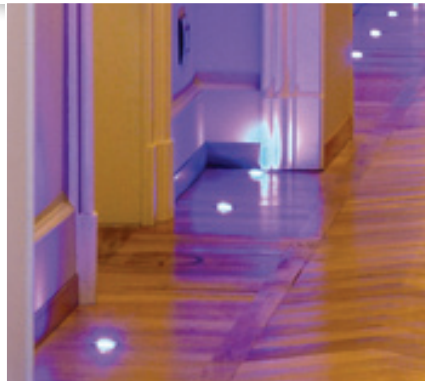
**FURTHER EXCELLENCE**



**RISK MANAGEMENT**



**GUEST SATISFACTION**



**BRAND PROTECTION**



**SECURITY**

**SAFETY, SUSTAINABILITY, SERVICE AND SECURITY  
SOLUTIONS FOR THE TRAVEL AND HOSPITALITY INDUSTRY  
DELIVER UNFORGETTABLE EXPERIENCES  
FOR EVERY GUEST, EVERY TIME**



## INTEGRATED SOLUTIONS ACROSS THE TRAVEL AND HOSPITALITY SECTOR

We focus on providing you with comprehensive, integrated solutions for implementing, demonstrating and improving on a best-in-class hospitality experience.

SGS Hospitality Solutions address needs related to safety, sustainability, service and security.

We combine different methodologies, such as performance assessments, certification, testing, and training into a powerful solution.

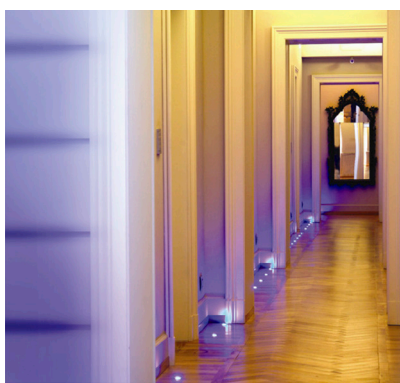
### SAFETY

Travellers' safety at all times has to be the number one priority for any hospitality business. Any issues with the management of confidential

customer information, food intoxication, water or air contamination as well as infrastructure or security incidents can negatively affect your brand and operations. Our solutions help reassure travellers that risks have been managed and prove due diligence to insurers. The SGS Hospitality Excellence Programme has been developed to help answer these needs.

# SGS TRAVEL & HOSPITALITY: COMPREHENSIVE SOLUTIONS FOR SAFETY

## INTEGRATED SOLUTION CONCEPT



### SAFETY

## SGS HOSPITALITY EXCELLENCE PROGRAMME



- Food Safety Audit
- Water Safety Audit
- Building Safety/Housekeeping Audit

## PERFORMANCE ASSESSMENT

- HACCP Implementation
- Legionella Risk Assessment
- Good Spa Practices Audit
- Inspections (i.e. material/regulatory)
- Occupational Hygiene Audit
- Health and Safety Compliance Audit

## CERTIFICATION

- Good Manufacturing Practice (GMP)
- Hazard Analysis and Critical Control Points (HACCP)
- Food Safety Management (ISO 22000)
- Occupational Health and Safety Management (OHSAS 18001)
- Information Security Management (ISO 27001)

## TESTING

- Food Microbiological
- Nutritional
- Allergen/Pesticides
- Water (i.e. feed/waste/bathing)
- Legionella
- Microbial Swabbing
- Cosmetics/Textile
- Air (i.e. ambient/indoor)
- Asbestos/Building materials
- Cruises:
  - Ballast/Grey Water
  - Vibration/Noise/Emission

## SGS ACADEMY

### SGS ACADEMY

TRANSFORMING PEOPLE AND BUSINESSES

- Functional:
  - Food and Beverages Training
  - Health and Safety Training
  - Hygiene Training
- Compliance
- Management Systems Standards

### TO LEARN MORE ABOUT

### SGS HOSPITALITY SERVICES VISIT

[WWW.SGS.COM](http://WWW.SGS.COM) OR CONTACT

[HOSPITALITY.GLOBAL@SGS.COM](mailto:HOSPITALITY.GLOBAL@SGS.COM)

### FOR MORE INFORMATION

SGS IS THE WORLD'S LEADING INSPECTION, VERIFICATION, TESTING AND CERTIFICATION COMPANY

WHEN YOU NEED TO BE SURE

