



# THE SCIENCE OF COMPLIANCE

## FOR THE RETAIL SECTOR

**SGS**



In a fast moving retail world our clients need to prove that their goods are delivered safely and offered in an environment that is safe and welcoming to their customers.

People are both a business' biggest asset and a valuable customer base. Their health and safety is of paramount importance.

SGS Hygienists enable your organisation to comply with the various regulations providing a safe place to work and shop, reducing occupational exposure to hazards.

Our expertise is far reaching and includes the following:

- Workplace monitoring
- Noise monitoring
- LEV testing
- Indoor air quality
- Hand arm vibration
- Asbestos

The service SGS provides is fully tailored to suit your needs whether they are great or small. From one visit to undertake a single sample to a complete review and overhaul of a system, you can be assured that your needs will be met.

## CASE STUDY – MULTI-NATIONAL HOME FURNISHINGS

### THE PROBLEM

Faced with numerous compliance issues in logistics, warehousing, offices and retail space, this international retailer needed external help to control the exposures of its workforce and customers throughout ten sites in the UK. All forms of hazard needed to be measured and controlled – from dust in the floor coverings department, through warehouse loading safety to levels of brightness in the lighting section; a complete solution was needed, from a single supplier.

### SOLUTION

SGS proposed an annual campaign of testing and assessment, addressing all aspects of health and safety throughout all sites. Granted access to all areas, our dedicated team was able to guide the client to a comprehensive suite of risk assessments and control measures:

- Site asbestos survey
- Dust monitoring in flooring/rug section
- Workplace lighting assessment
- Forklift truck emissions assessment
- Health and safety audit
- Site-wide noise assessment
- Workplace monitoring

### BENEFITS

The client was able to gain compliance with minimal cost through our integrated services, while benefiting from consistent testing regimes and reporting at all sites. The result: compatible reports for all aspects, contributing to a comprehensive risk register. Utilising a consistent team of hygienists allowed an efficient working partnership to grow between SGS and the client, ensuring communication was effective and concise.

### WHY SGS?

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognised as the global benchmark for quality and integrity. With more than 85,000 employees, SGS operates a network of over 1,800 offices and laboratories around the world.

Enhancing processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your services and value chain by increasing performance, managing risks, better meeting stakeholder requirements and managing sustainability.

With a global presence, we have a history of successfully executing large-scale, complex international projects. Our people speak the language and understand the culture of the local market and operate in a consistent, reliable and effective manner.

To learn how SGS can help you exceed customer expectations, visit [www.sgs.co.uk/environmental](http://www.sgs.co.uk/environmental) or contact [gb.environment@sgs.com](mailto:gb.environment@sgs.com) for more information.